

PROGEA



Progea

since 1987



- Progea is a consulting firm for Italian health care organizations
- Progea staff: 3 associates and several full and part time consultants
- Our key words: effectiveness, quality improvement, efficiency, competence, motivation, innovation
- Our *mission*: promote and facilitate change in health care



- Local Authorities
 - Regioni
 - Public And Private Hospitals
 - Local Health Authority
 - Health Care Organizations
 - Teaching Hospitals
 - Scientific Societies
 - Professional Associations
 - Pharmaceutical Companies
 - Education And Research Centers
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Progea offers health care organizations a two fold service:

1. Organization and Management Control
2. Joint Commission International Consultation

1. Organization and Management Control

Vision



- ✓ The public management has a key role in improving the efficiency and quality of services
 - ✓ Support the management means creating conditions and offering tools to develop activities
 - ✓ Governance depends on facing different issues: costs, assets, projects and innovation
 - ✓ Evaluation is crucial
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1. Organization and Management Control

Sample of products and project



- Analysis and organizational design
 - Reward and evaluations systems design
 - HR activities support
 - Need analysis
 - Improvement plans
 - Strategic analysis
 - Payment and fare systems design
 - Limiting expenditure programs
 - Health care alternative models
 - Hospital-territory integration
 - Allocation of resources
 - Family doctors budgeting
 - Regulation programs
 - Policies and procedures assistance
 - Team coordination
 - Appropriateness control
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1. Organization and Management Control

Our strategy



Offering active and organizational solutions for reducing costs



Efficiency Policies

Improve unities performance (quantitative and qualitative) through communication and cooperation



Enhance managerial responsibility

Innovation and new organizational solution development



Support innovation

2. Joint Commission International

Partnership and Vision



- Since 2001, Progea collaborates with Joint Commission International to disseminate in Italy JCI criteria and methodology on Patient Safety and Quality Improvement
- JCI is the largest health care accreditation entity in the world
- JCI offers a sound methodology for assessing and improving health care quality and patient safety

JCI and Progea work together for improving health care quality in Italy

Areas of support



- ✓ Hospital accreditation programs
 - ✓ Laboratories certification
 - ✓ Clinical programs certification
 - ✓ Care continuity certifications
 - ✓ Assessments and consultation
 - ✓ Regional accreditation systems design and implementation
 - ✓ Joint Commission Italian Network
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2. Joint Commission International

Accredited Organizations



[Italian JCI Accredited Organizations](http://www.jointcommissioninternational.org/about-jci/jci-accredited-organizations/?c=Italy)

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Our Strategy



1. Diffusing JCI culture in Italy
 2. Develop our JCI Italian Network as an important partner for Regions, professional associations and scientific societies
 3. Improve our Hospital Data Base (related to costs and staff productivity) in order to make benchmark and improve the internal health care organizations effectiveness
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Thank you for your attention



www.progeaconsulenza.it



info@progeaconsulenza.it



+39 02 58302994